

**KING CROSS PRACTICE – PATIENT PARTICIPATION GROUP (PPG)**  
**Notes 28 November 2019**

**In Attendance:**



**Practice Staff:** Heather Simpson, Practice Manager

**Other Attendees:** Neil Smirthwaite & Tim Shields, Calderdale Clinical Commissioning Group (CCG)

**Apologies:** 

**POPULATION HEALTH MANAGEMENT (PHM) PRESENTATION & DISCUSSION**

Following introductions, the Group welcomed to the meeting Neil Smirthwaite (NS) and Tim Shields (TS), from the Finance Department at the CCG. Heather explained the background to their invitation here, following discussions in the summer.

NS walked the Group through the papers he shared which provided an overview of the issues in Central Halifax as a whole together with specific quality measures for mental health and dementia in the area, broken down to practice level.

He explained that spend on mental health was difficult to breakdown due to how services were commissioned. The mental health service provided locally by South and West Yorkshire Partnership Foundation Trust (SWYPFT) was commissioned on a block contract i.e. a finite pot of money paid as a whole for the delivery of the service. This was not broken down to specific services.

NS explained that the CCG were looking to get better datasets for mental health and PHM was starting to provide that. PHM aimed to triangulate data from primary and secondary care with mental health to provide a holistic picture of patient care.

The Group asked how the CCG prioritised where they spent their money and how did they measure that it was spent well? The CCG receive an annual budget allocation based on previous years' spend. With mental health, they had to ensure that they met the Mental Health Investment Standard, which they had complied with for the past 2 years. Two thirds of the CCG budget was spent on hospital care and, until recently, this was commissioned via a "Payment by Results" contract i.e. paid for each activity undertaken, every time. Due to the financial risks associated with this, local hospital services were now commissioned through an "Aligned Incentive" contract. More information relating to this can be found here: <https://www.calderdaleccg.nhs.uk/aligned-incentives-contracts-1819165/>

NS reaffirmed that mental health services were a priority with special provision made for autism – diagnosis and support after diagnosis. The CCG had linked with Calderdale Council in this with regard to children with autism.

When questioned further NS reiterated that it was difficult to confirm investment on specific elements of services as they were wrapped up in national priorities. Pressures in the system could change regularly however the new mental health metrics would help to measure future spend. NS informed the Group that that the CCG mainly spent it's funding allocation on 1) hospitals; 2) medicine – c£30-£40 million per year; and 3) continuing health care. It was a balance when spending decisions were made as the "like to do" get overwritten by the "must do".

Where PHM came into play was around reviewing the data to discuss what prevention measures/services could have been in place to improve the patient's health prior to them accessing health services.

Discussions took place regarding the money spent on medication and how international prices affected the NHS. NS explained that the CCG was working with prescribers to move patients from expensive branded medication to generic as these were cheaper but contained the same active ingredient. Savings made in this area could free up funding for other areas of healthcare.

Members thanked NS & TS for their openness in the discussion. NS & TS then left the meeting.

## **NOTES FROM 26 SEPTEMBER 2019 MEETING**

The notes of the 26 September 2019 meeting were approved for accuracy.

### **ACTIONS UPDATE**

Heather apologised for not picking up the "15 Steps Challenge".

**ACTION:** Heather would contact [REDACTED] and [REDACTED] to arrange this in the coming months.

### **CALDERDALE HEALTH FORUM**

The minutes from the 17 September meeting had been shared with the agenda papers with the next meeting on 17 December noted.

Heather highlighted the discussion on Primary Care Networks (PCN).

**ACTION:** Heather to ensure these points are discussed at the next PCN Board meeting.

Other points highlighted related to the closure of 2 local practices and the anti-biotic campaign. The practice was seeing an increase in patients registering following letters being received from the CCG that the practices were closing in Sowerby Bridge (Meadow Dale) and Park Practice, Horne Street.

With regard to the anti-biotic campaign, the practice would be backing this awareness campaign run by the CCG and having a uniformed approach between prescribers with regards to prescribing antibiotics.

### **FLU CLINICS AND FUNDRAISING**

Heather thanked Members for their support of the Saturday flu clinics, particularly [REDACTED] who had sourced the majority of raffle prizes from local businesses, baked amazing goodies for each of the 3 clinics and sold most of the raffle tickets. As a result, the practice had raised £657.14 for Healthy Minds charity. The raffle would be drawn next week & winner notified.

### **2020 MEETING DATES**

These had been circulated with the agenda and were agreed at the meeting.

### **FRIENDS AND FAMILY TEST: SEPTEMBER - OCTOBER 2019**

Heather shared the statistics for the 2 months which confirmed that 99.2% of patients would recommend the surgery to their friends or family. Verbatim comments were also reviewed and members reflected that they were mainly good and constructive comments. Members mirrored these positive results with their own experience. Heather reiterated that the comments were circulated within the practice team and had a positive effect.

### **"YOUR SPACE" (HEALTH FORUM AGENDA ITEMS IDEAS)**

No items were raised under this agenda item although Heather suggested it may be useful to understand how different surgeries ran their flu campaigns.

### **ANY OTHER BUSINESS**

No items were raised under this section of the agenda.

### **DATE AND TIME OF NEXT MEETING**

The next meeting would be held on Thursday 30 January 2020 at 4pm.